

Pigs & Chickens - Important element of success.

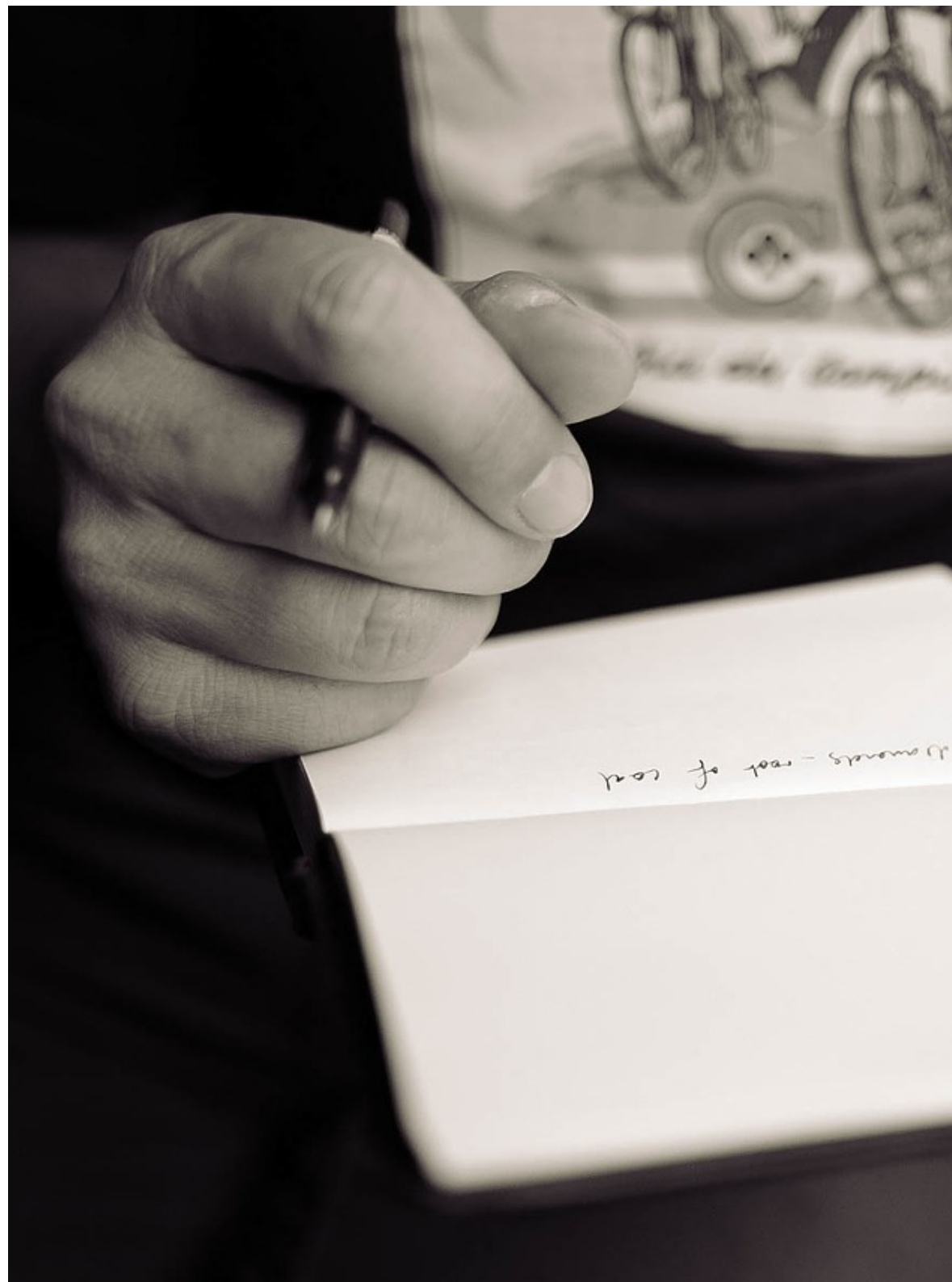
May 27, 2025

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Reminder to me to say...

- I will send you a copy of this slide deck if I have...
- ...your email address
- Chat
- Send an email to info@LeanAgileTraining.com



Agenda

- Definitions
- Normal Situation
- Some alternate scenarios
- Discussion
- Biggest Take-aways



Definitions

- Pigs: The Scrum Team.
“100% Committed”
- Joe’s Std: 7 people. 5
“Developers”, 1 PO, 1 SM
- Chickens: part-timers (to our
Prod Goal). People who help
us, part-time.
- Not as reliable, but commonly
essential, and always there
- Success is commonly
dependent on the Chickens



Chickens

- Involved rather than committed
- Call them: extended team members
- Involve them in some meetings



Normal (Good) Situation

- Good team. Minor problems.
- Good collaboration
- Chickens help fairly well.
- Success!



IMPORTANT OPINION

- This is an opinion about the reality you face. (Maybe not 100% true in all cases.)
- Teams always need help from Chickens.
- And Success, the level of success, is dependent on the chickens.



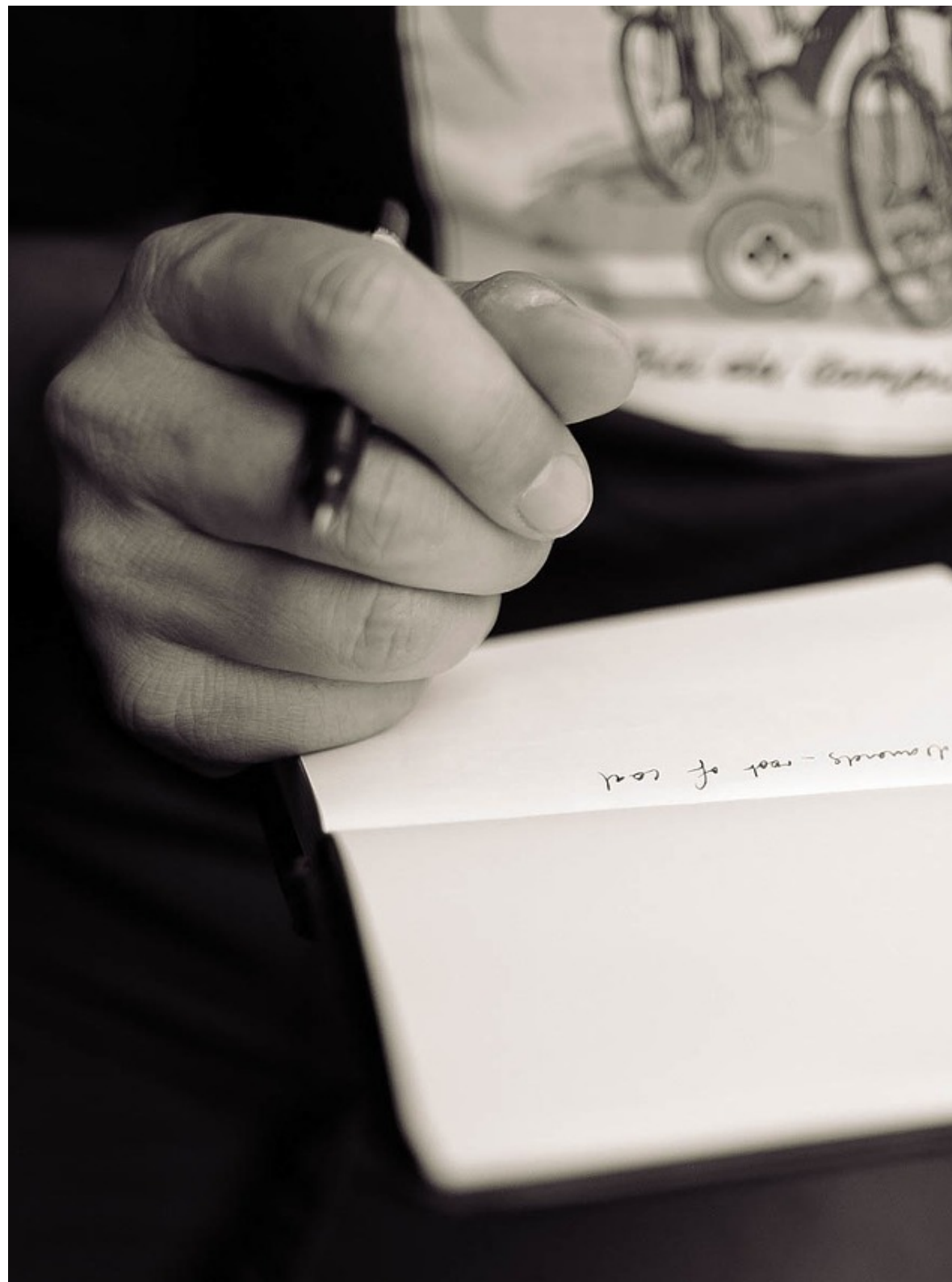
Team problems

- A long list, lots of variables
- PO below grade
- SM below grade
- Not enough people or skills
- Low collaboration
- One bad apple
- Not a Team player
- Etc.



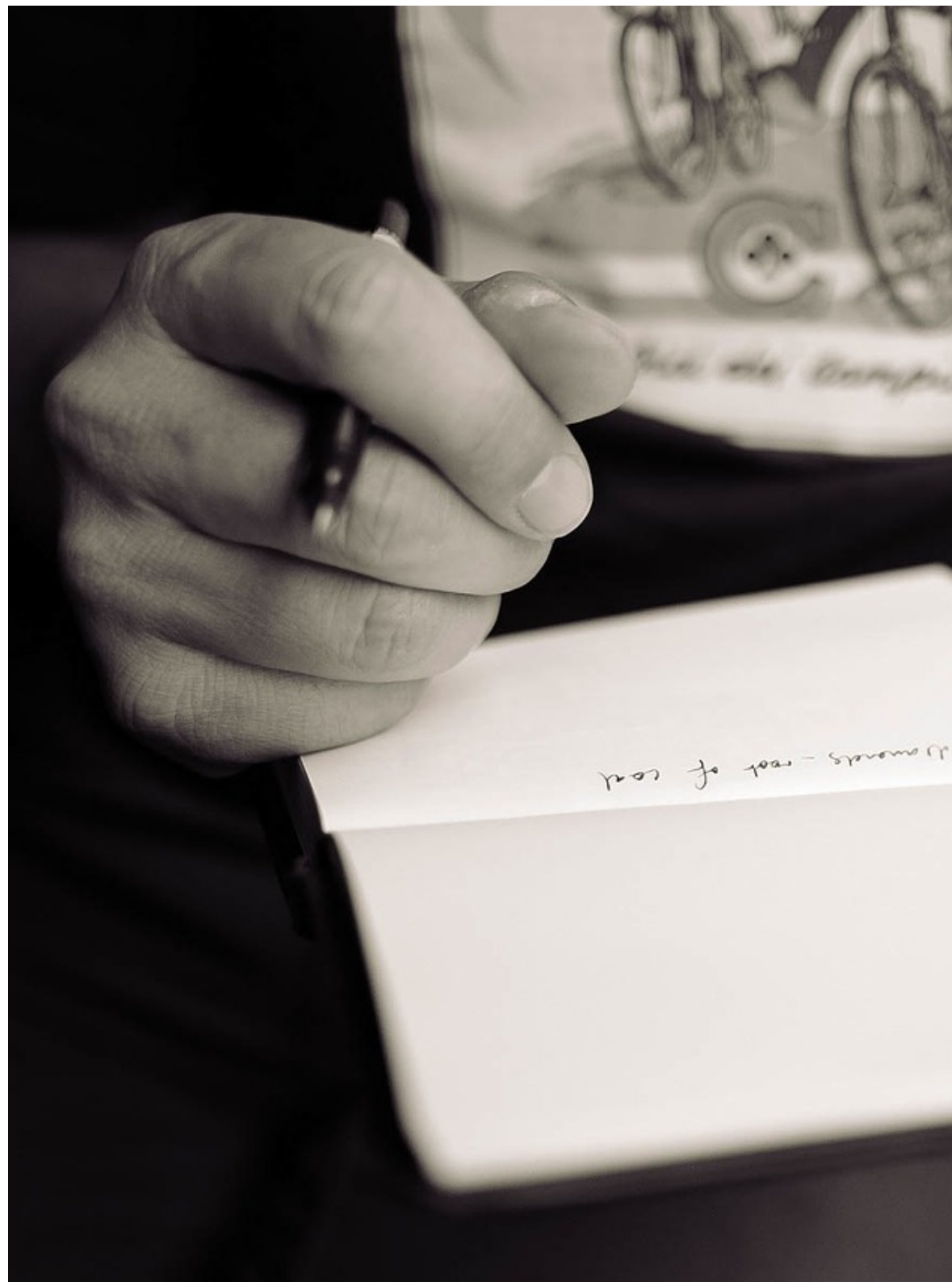
More related Problems

- The whole Team is not motivated.
- We need help fixing an impediment
- We need coaching
- On and on go the various situations



One “answer”

- Not the only answer, but a possibly useful answer:
- A chicken(s) to help with problem X



How much are chickens “allocated”

- Commonly spend <20% of their time helping our Team. Often ~5%
- Might spend 100% of time for a few Sprints.



We must identify them

- The Team must identify the need
- The Team must identify the chickens
- Managers can help
- Occasionally a chicken will come and offer to help some. Rare.
- Hence: We must think carefully about them.



Chickens can be

- A person
- Another Scrum Team
- A group or department
- A vendor outside the company
- Etc.
- Be very open in your thinking about this



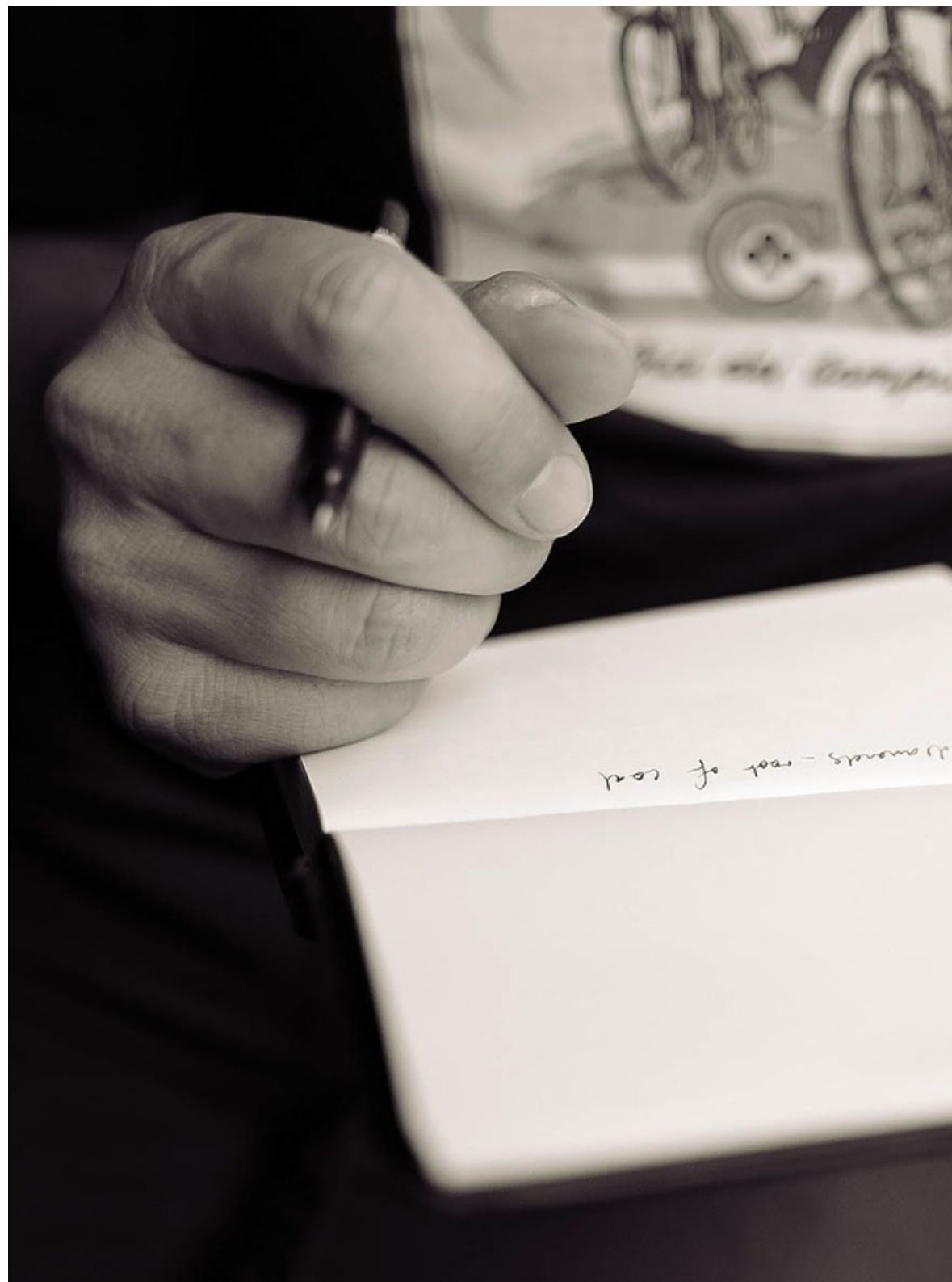
Chickens can help by

- Coaching (different levels)
- Giving us knowledge (skill)
- Doing work alone
 - Perhaps delivering a set of work
- Working with us
- Giving us a widget, all wrapped up. We simply insert
- Removing an impediment for us
- Helping a little or a lot



Examples of chickens

- A manager
- the DBA group
- the Architects
- Dev/Ops (broadly)
- another Scrum team
- a smart person
- a vendor who is expert at setting up automated testing



Be creative / open-minded

- A chicken could come from anywhere!
- A chicken could do anything!
- VERY IMPORTANT!



Our problems using Chickens

- We don't even think of them
- Can find none / too few
- They deliver late
- They don't deliver exactly what we want
- Chickens don't have all the skill sets
- Their other priorities win too often
- Miscommunication



Interactions

- We don't manage them (at all)
- Some chickens are not manageable
- The interaction does not work well (lots of reasons)
- For Chickens' (incoming) work
 - timing is often unpredictable

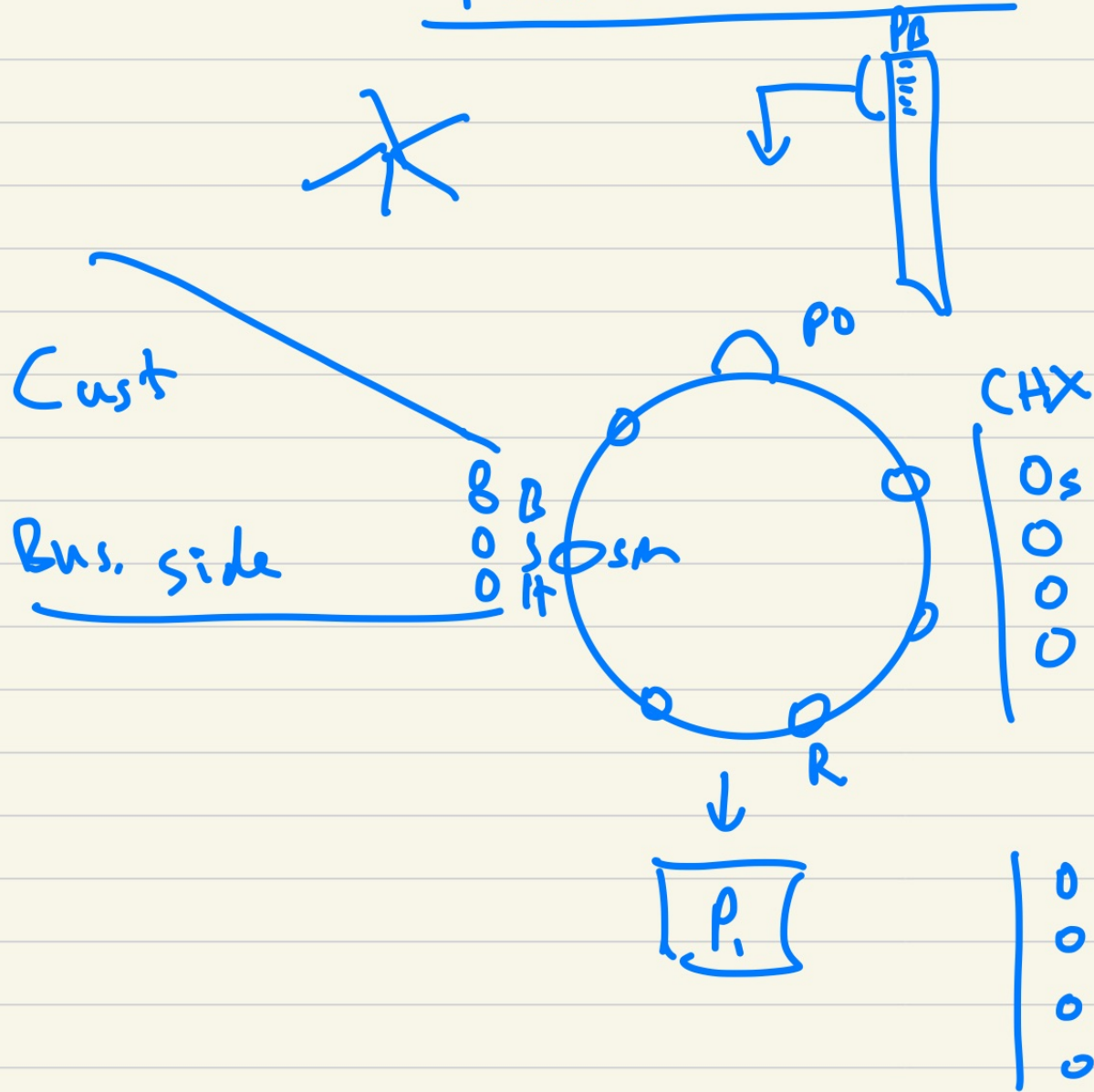


Put Chickens in the Picture

- Draw a diagram
- Name names
- Guess at how it will work
- Use the framework to manage (eg, manage the risk)



Fuller Picture



Sunesh

Robert

People in the Team help manage Chickens

- Hopefully the Pig already knows that Chicken
- Or gets to know them
- And evaluates
- Escalates when it looks bad
- Escalates in a nice way, but early and firmly



Alternate Structures

- Lots of possibilities, but giving PBLs to their PBL is one
- “Try the simplest thing that could possibly work, and then test.” Ward Cunningham



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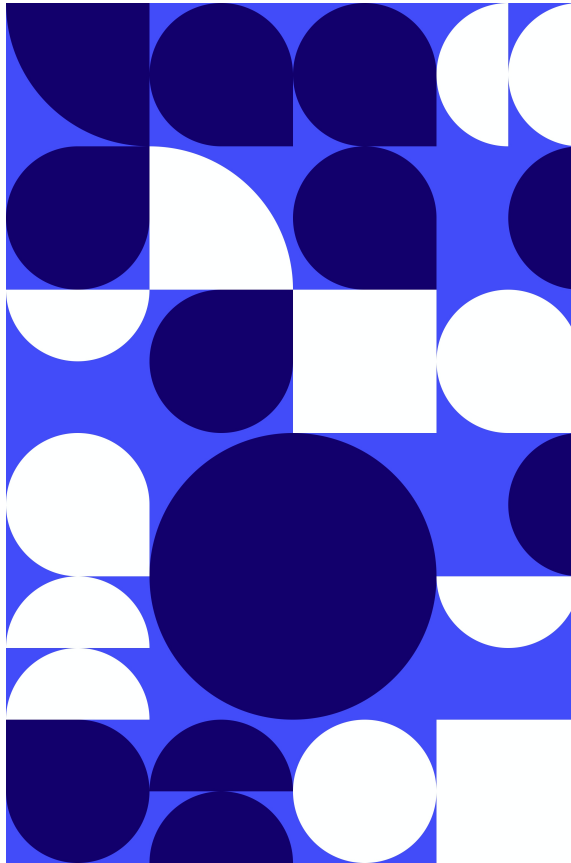


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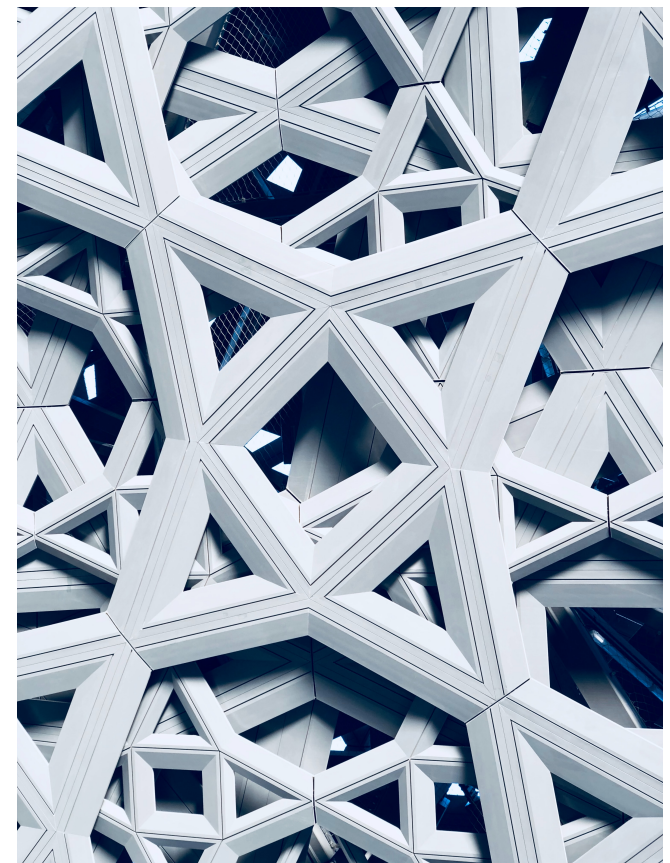
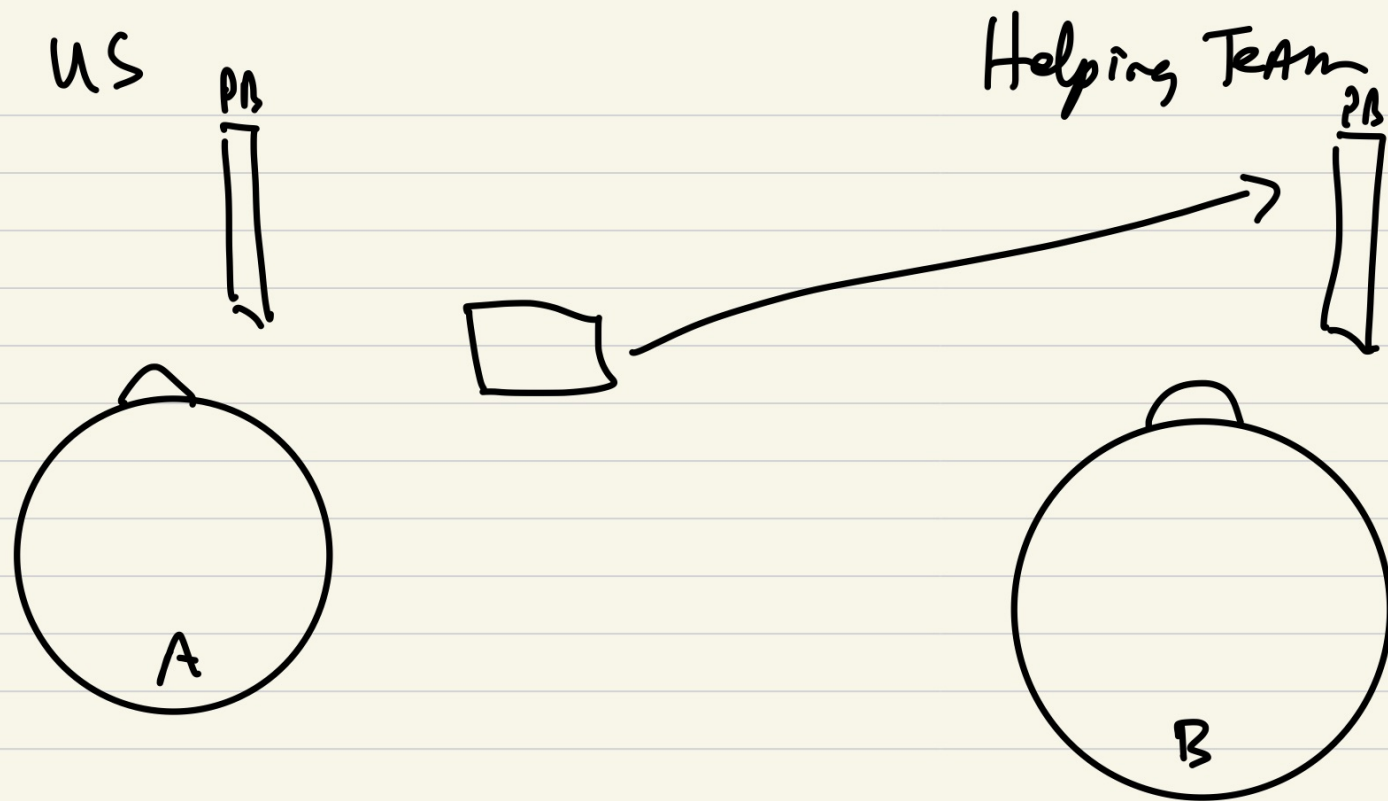


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To us, Team B is helping
We give them one story to help us.
(ask)

Putting a "story" in their PBL

Culture Issues

- The interaction is easier to manage if it is partly built into the culture.
- Typically, we just started teaching the culture about interaction with Chickens.
- Although often there was a prior culture of some people helping multiple teams.
- Pick from several common patterns (once they become known)



Meetings

- Which meetings might the chickens attend?
- Sprint Planning
- Daily Scrum
- Sprint Review
- Retrospective? (less likely)
- Other?



Each Team will start to see common patterns

- Note how working with more chickens starts to show repeated patterns
- Trade insights and patterns with other Teams
- Maybe all Teams use the same pattern when working with X chickens (eg, the Architects)

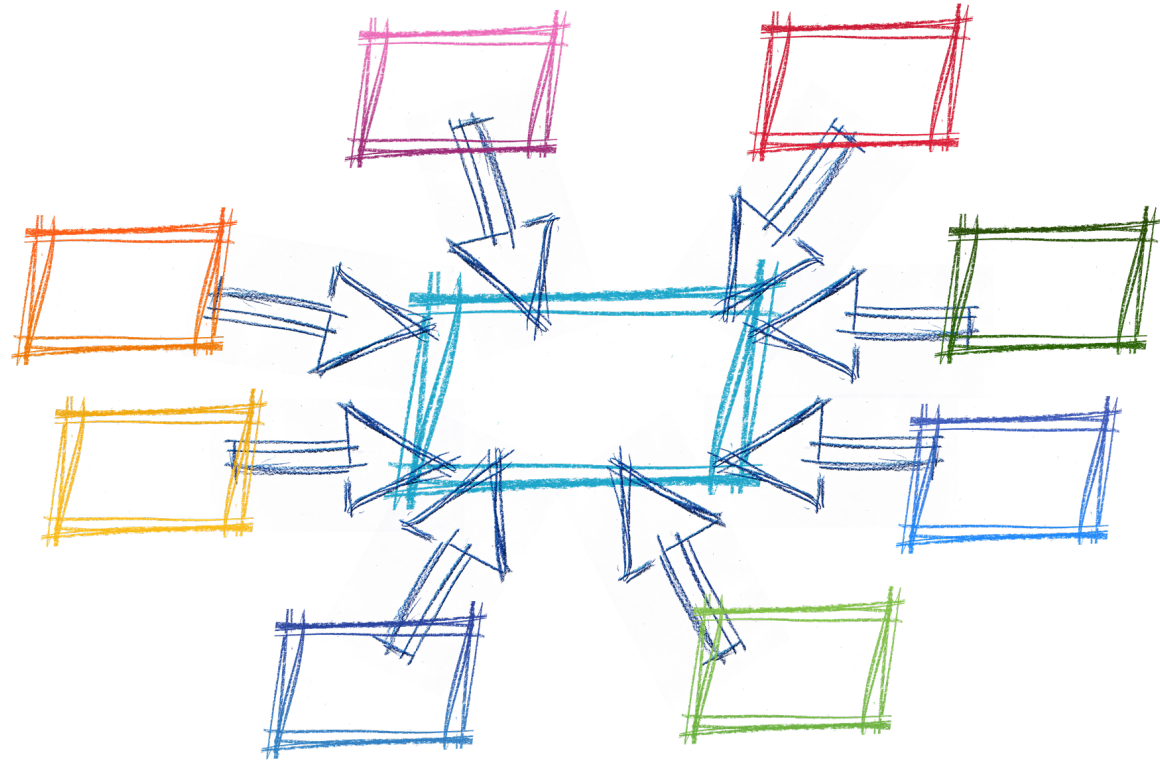


Do not have these patterns dictated from “the Top” first

- Each team and product is unique (likely)
- Each Chicken (group) is unique (likely)
- Yes, from bottom up.
- Yes also: from Top down some.
- But dialogue and tuning.



Your scenarios



Questions?

- Can we answer any questions?



Contact Info

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- Happy to talk later!
- Hope I see you soon (a webinar, a workshop, a course)

